## Why should I sign up for the patient portal?

Patient portals serve as a valuable empowerment tool, encouraging patients to take an active role in their healthcare. Right at your fingertips you have access to the following:

- Vital Sign readings
- Clinic Visit Summaries
- Hospital Discharge Summaries
- Lab results (within 36 hours)
- Medication List
- Request prescription refills
- Private message your personal Doctor
- View Scheduled Appointments
- Pay your Bill

Health **Matters** Get connected. Stay connected, with... **'My Patient Portal'** & Healthelife App

Boone County Health Center

Your

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PO Box 151 Albion, NE 68620 Phone: 402-395-2191

723 W Fairview Street

**Boone County Health Center** 

www.boonecohealth.org

Revised 4-2018

### Setting up your Patient Portal



Step

I. Sign patient portal access papers at the Boone County Health Center or medical clinic.

- 2. You will receive an email from BCHC. Please check your spam/junk folder. If you did not receive an email call 402.395.3247.
- In the email click the link <u>Accept Invitation to</u> <u>My Patient Portal</u>.
- 4. Once the below webpage appears: choose YES in the drop down box and click continue.



 Once you created your username and password, your patient portal can be accessed through the HealtheLife App or our website: www.booneocohealth.org



#### Message your Doctor via the Patient Portal on the App or our Website.

Send a private, secure message to your personal Doctor via the messaging system in the portal by clicking the envelope icon on the top of the page.

#### **Do NOT use in Emergencies**

**NOTE:** For those managing multiple individuals electronic health record. Please be sure you select the correct member profile when sending a message on another's behalf.

8 1994	New Message
do Sert	Beck to INDEX
	De not une messaging for urgent matters, Normal fam-annant time in 1-2 business days from Monday - Priday/Eyou an experiencing a medicar emergency, call 911.
	"Indicates a required field.
	* This message is sent on behalf of
	Ava FREY ENC FREY
	KABA FREY
	MYA FREY NORAH FREY
	Attachments Maximum file size is 1048
	Choose File No file chosen
	Add another attachment
	* Message

#### HealtheLife App

Download the HealtheLife App to your smart phone to conveniently access all your electronic health records right in the palm of your hand.



Been referred to a specialty doctor but can't remember the name of the medications your taking? Look it up in just seconds with the HealtheLife App.

Have a question after hours or don't want to sit on hold. Message your doctor via the Portal or App. Responses within 48 hours.

> No longer wait on the post office mail for those lab results. Access them via your electronic record within 36 hours!

#### **Need Help**

Trouble logging in to your Patient Portal,: contact Patient Portal Reset: 1.877.621.8014

For all other questions regarding your Patient Portal or to change your email: Contact Kim at 402.395.3247.